QUARTER 4 DASHBOARD - YTD

SERVICE DELIVERY, CASE ACCEPTANCE & OUTCOMES

- 13,493 Requests for Assistance
- 4,922 Total Cases Closed
- 90% Positive Case Outcomes
- $8.45 million Economic Benefit to Clients
- 359 Veterans
- 731 Seniors
- 1,221 Domestic Violence Victims
- 1,272 Disabled

PRO BONO WORK

- 186 Volunteers worked on cases
- 917 New cases placed
- 1,231 Total cases handled
- 2,857 Total people helped

OUTREACH

- 23 Community Events
- 600 New Page Likes
- 102 Media Appearances
- 143 New Page Follows
- 39 Press Releases
- 37% Newsletter Read Rate
These outcomes reflect only a portion of Legal Aid’s work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it’s difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended service cases.

An elderly veteran, Paul takes pride in the apartment he’s rented for more than a decade. When his complex was infested with bedbugs, his landlord treated the bugs, but then charged Paul for the cost – increasing his rent far beyond what he could afford. Paul fell behind and was facing eviction. Legal Aid stepped in, got the eviction dismissed, and won Paul a settlement to pay for personal effects he had to throw away because of the bugs.

*Dollars Raised* does not include unfulfilled pledges.