

SERVICE DELIVERY, CASE ACCEPTANCE & OUTCOMES



10,628
REQUESTS FOR
ASSISTANCE



3,024
TOTAL CASES
CLOSED



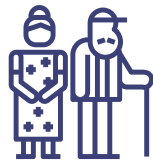
89%
POSITIVE CASE
OUTCOMES



\$6.32 mill
ECONOMIC
BENEFIT
TO CLIENTS



333
VETERANS



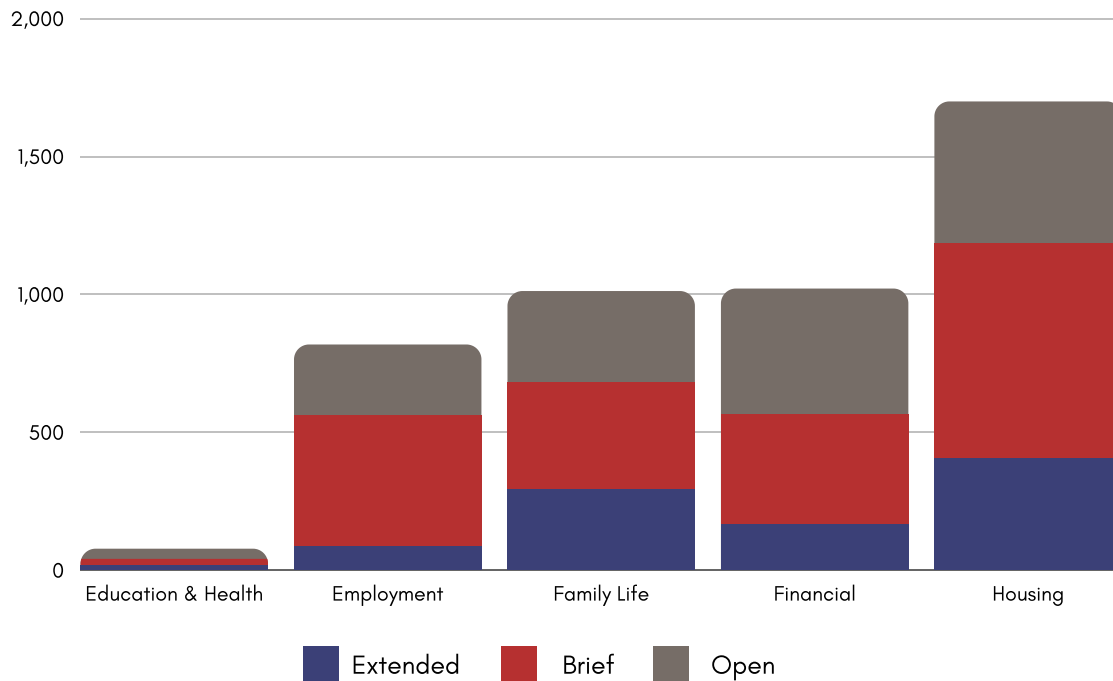
701
SENIORS



1,144
DOMESTIC VIOLENCE
VICTIMS



1,195
DISABLED



PRO BONO WORK

180

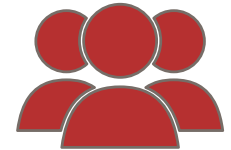
VOLUNTEERS WORKED
ON CASES



891
NEW CASES PLACED



1,165
TOTAL CASES
HANDLED



2,708
TOTAL PEOPLE
HELPED

OUTREACH



482
COMMUNITY EVENTS

338



NEW PAGE LIKES



101
MEDIA APPEARANCES

129



NEW PAGE FOLLOWS



24
PRESS RELEASES

35%

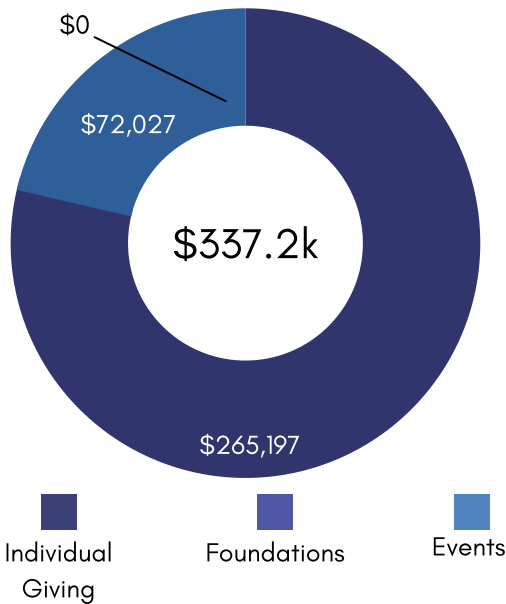
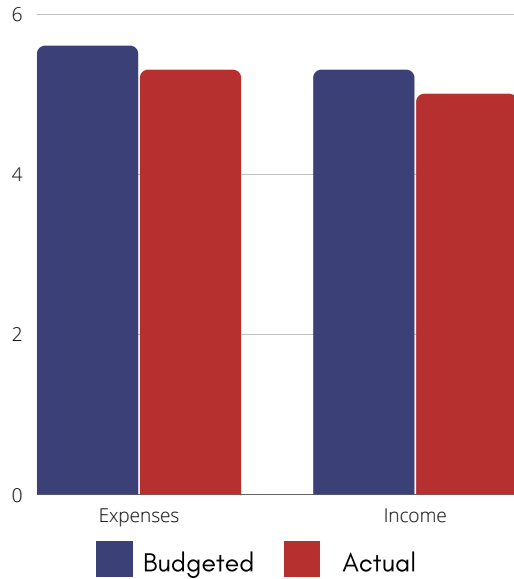


NEWSLETTER READ RATE

FINANCIAL UPDATE

BUDGET SNAPSHOT

(IN MILLIONS)



Dollars Raised does not include unfulfilled pledges.

OUTCOMES REPORT



307

HOMES SAVED



93

FRESH STARTS THROUGH BANKRUPTCY



86

PROTECTION ORDERS OBTAINED



11

EDUCATION RESOLUTIONS



40

CRIMINAL RECORD RESOLUTIONS

These outcomes reflect only a portion of Legal Aid's work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it's difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended service cases.

CLIENT SPOTLIGHT

NAME
Benny

CASETYPE:
housing

COUNTY:
summit

OUTCOME:
positive



Benny usually works two jobs, so being unemployed because of the pandemic was especially hard on him. It got worse when his landlord refused to accept rental assistance dollars to pay rent he couldn't afford. Benny's Legal Aid team negotiated with his landlord so he could stay, and Benny finally found work so he could keep up with his rent payments moving forward.