QUARTER 3 DASHBOARD - YTD

SERVICE DELIVERY, CASE ACCEPTANCE & OUTCOMES

- 10,628 REQUESTS FOR ASSISTANCE
- 3,024 TOTAL CASES CLOSED
- 89% POSITIVE CASE OUTCOMES
- $6.32 mill ECONOMIC BENEFIT TO CLIENTS
- 333 VETERANS
- 701 SENIORS
- 1,144 DOMESTIC VIOLENCE VICTIMS
- 1,195 DISABLED

OUTREACH

- 23 COMMUNITY EVENTS
- 482 MEDIA APPEARANCES
- 101 PRESS RELEASES
- 24 NEWSLETTER READ RATE
- 35% NEWSLETTER READ RATE
- 338 NEW PAGE LIKES
- 129 NEW PAGE follows

PRO BONO WORK

- 180 VOLUNTEERS WORKED ON CASES
- 891 NEW CASES PLACED
- 1,165 TOTAL CASES HANDLED
- 2,708 TOTAL PEOPLE HELPED

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BUDGET SNAPSHOT
(IN MILLIONS)

FINANCIAL UPDATE

OUTCOMES REPORT

CLIENT SPOTLIGHT

NAME
Benny

CASETYPE:
housing

COUNTY:
summit

OUTCOME:
positive

Benny usually works two jobs, so being unemployed because of the pandemic was especially hard on him. It got worse when his landlord refused to accept rental assistance dollars to pay rent he couldn’t afford. Benny’s Legal Aid team negotiated with his landlord so he could stay, and Benny finally found work so he could keep up with his rent payments moving forward.

These outcomes reflect only a portion of Legal Aid's work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it’s difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended service cases.

* Dollars Raised does not include unfulfilled pledges.

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<th>HOMES SAVED</th>
<th>FRESH STARTS THROUGH BANKRUPTCY</th>
<th>PROTECTION ORDERS OBTAINED</th>
<th>EDUCATION RESOLUTIONS</th>
<th>CRIMINAL RECORD RESOLUTIONS</th>
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$337.2k

$265,197

$0

$72,027

Individual Giving

Foundations

Events

$0

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