QUARTER 2 DASHBOARD - YTD

SERVICE DELIVERY, CASE ACCEPTANCE & OUTCOMES

- 6,770 REQUESTS FOR ASSISTANCE
- 1,983 TOTAL CASES CLOSED
- 235 VETERANS
- 442 SENIORS
- 890 DOMESTIC VIOLENCE VICTIMS
- 4,66M ECONOMIC BENEFIT TO CLIENTS
- 500
- 250
- 750
- 1,000
- 1,250

PRO BONO WORK

- 159 VOLUNTEERS WORKED ON CASES
- 478 NEW CASES PLACED
- 729 TOTAL CASES HANDLED
- 1,770 TOTAL PEOPLE HELPED

OUTREACH

- 23 308 COMMUNITY EVENTS
- 262 NEW PAGE LIKES
- 18 PRESS RELEASES
- 46 MEDIA APPEARANCES
- ~25% NEWSLETTER READ RATE
- 103 NEW PAGE follows

*Other refers to cases from probate, drivers license, immigration, and other case categories
QUARTER 2 DASHBOARD - YTD

BUDGET SNAPSHOT
(IN MILLIONS)

<table>
<thead>
<tr>
<th>Expenses</th>
<th>Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budgeted</td>
<td>Actual</td>
</tr>
</tbody>
</table>

DOLLARS RAISED
(DOES NOT INCLUDE PLEDGES)

TOTAL: $279,744
$234,441

QUARTER 2 DASHBOARD - YTD

OUTCOMES REPORT

161 HOMES SAVED
65 FRESH STARTS THROUGH BANKRUPTCY
56 PROTECTION ORDERS OBTAINED
10 EDUCATION RESOLUTIONS
26 CRIMINAL RECORD RESOLUTIONS

These outcomes reflect only a portion of Legal Aid's work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it's difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended service cases.

CLIENT SPOTLIGHT

NAME: James Palm
CASETYPE: Tax
COUNTY: Summit
OUTCOME: In-Progress

"I felt like I was getting bullied because I was poor." James is part of Legal Aid's lawsuit against the State of Ohio for illegally double taxing taxpayers.