

QUARTER 3 DASHBOARD - YTD

SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES



9,989

REQUESTS FOR ASSISTANCE



3,191

TOTAL CASES CLOSED



84%

POSITIVE CASE OUTCOMES



\$10.2 mil

ECONOMIC BENEFIT TO CLIENTS



514

VETERAN



854

SENIOR



1,788

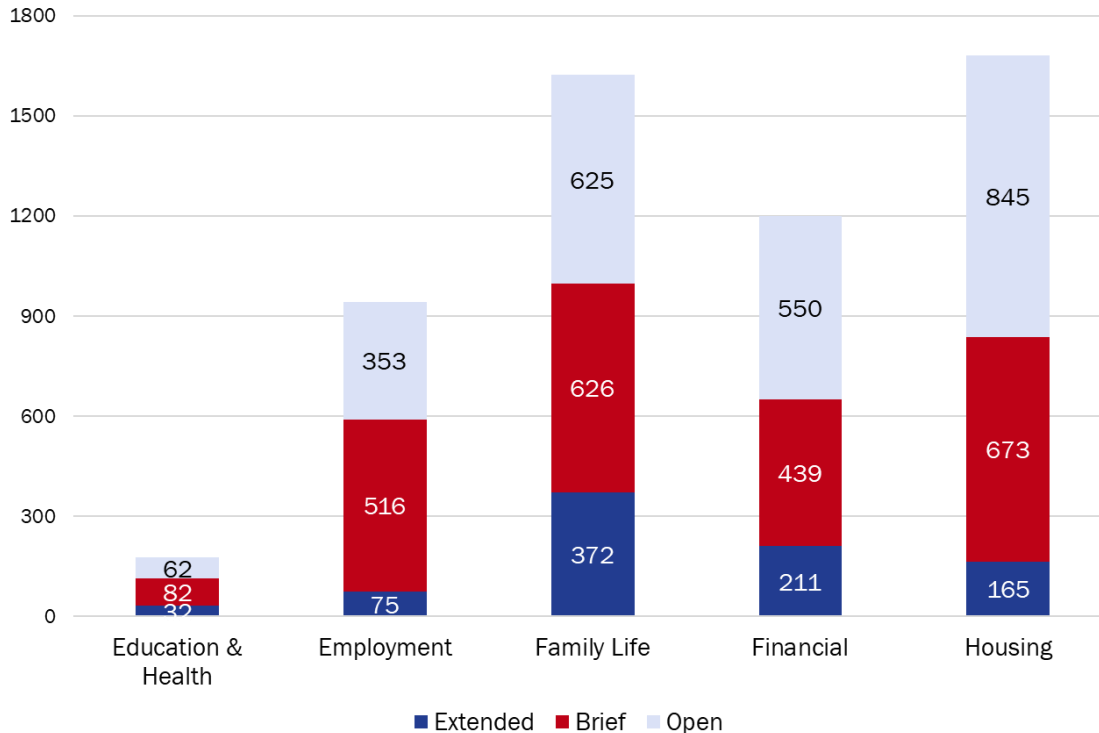
DV VICTIM



1,655

DISABLED

Case Totals



*Other refers to cases from probate, drivers license, immigration, and other case categories

PRO BONO WORK

189

volunteers
WORKED ON
CASES



259

NEW CASES
PLACED



1,362

TOTAL CASES
HANDLED



3,198

TOTAL PEOPLE
HELPED

OUTREACH



196 (+183*)
COMMUNITY
EVENTS

731
NEW PAGE
LIKES



93
MEDIA
APPEARANCES

71
NEW PAGE
FOLLOWERS



26
PRESS
RELEASES

24%
E-NEWSLETTER
READ RATE

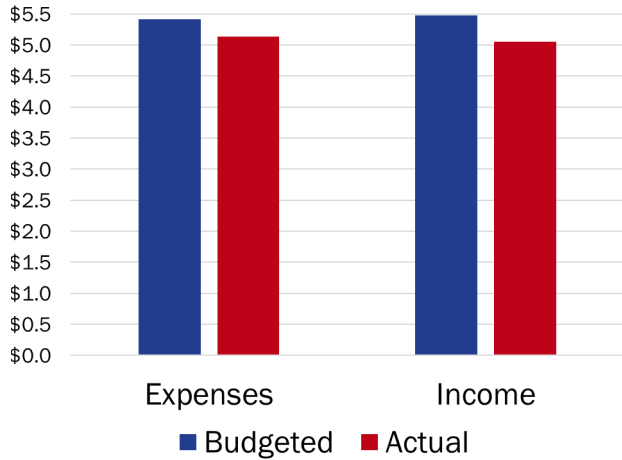


*Denotes virtual events, as part of Covid-19 response

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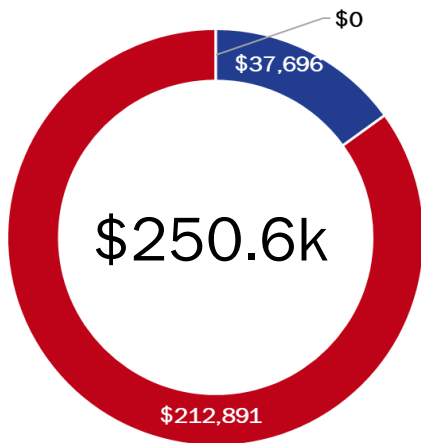
FINANCIAL UPDATE

Budget Snapshot
(in millions)



■ Budgeted ■ Actual

Dollars Raised



■ Individual Giving ■ Foundations
■ Event Revenue

Note: "Dollars Raised" does not include unfulfilled pledges.

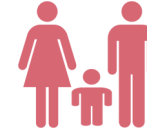
OUTCOMES REPORT



80
HOMES SAVED



128
FRESH STARTS
THROUGH
BANKRUPTCY



115
PROTECTION
ORDERS OBTAINED



20
EDUCATION
RESOLUTIONS



30
CRIMINAL RECORD
RESOLUTIONS

These outcomes reflect only a portion of Legal Aid's work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it's difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended services cases.

CLIENT SPOTLIGHT

name:
Rita (anonymous)

case type:
Covid-19 eviction +
unemployment

county:
Mahoning

outcome:
successful



Rita was out of work and waiting on unemployment benefits from February through May. She depleted her savings on rent. Legal Aid helped Rita get her unemployment benefits processed and get the back-pay she was owed and also helped her fight an eviction from her landlord.