

QUARTER 2 DASHBOARD - YTD

SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES



6,864

REQUESTS FOR ASSISTANCE



2,061

TOTAL CASES CLOSED



84%

POSITIVE CASE OUTCOMES



\$7.55 mil

ECONOMIC BENEFIT TO CLIENTS



436

VETERAN



692

SENIOR



1,457

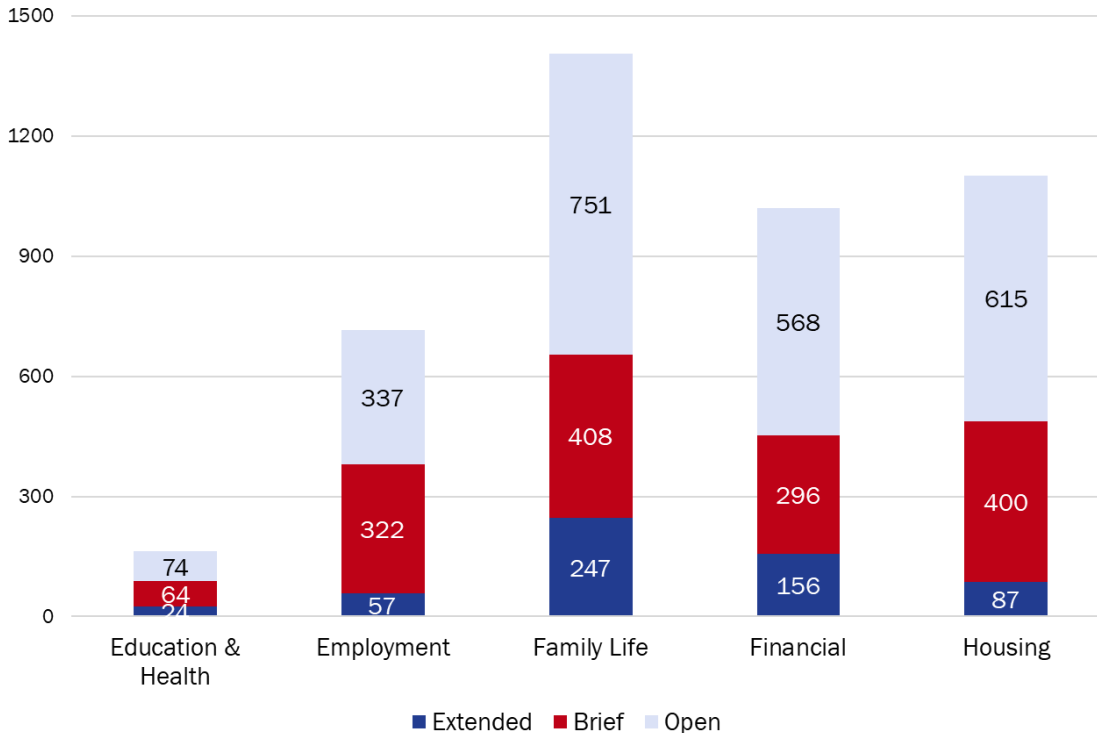
DV VICTIM



1,318

DISABLED

Case Totals



*Other refers to cases from probate, drivers license, immigration, and other case categories

PRO BONO WORK

175

volunteers
WORKED ON
CASES



262

NEW CASES
PLACED



1,063

TOTAL CASES
HANDLED



2,510

TOTAL PEOPLE
HELPED

OUTREACH



155 (+74*)
COMMUNITY
EVENTS

565
NEW PAGE
LIKES



62
MEDIA
APPEARANCES

40
NEW PAGE
FOLLOWERS



21
PRESS
RELEASES

29%
E-NEWSLETTER
READ RATE

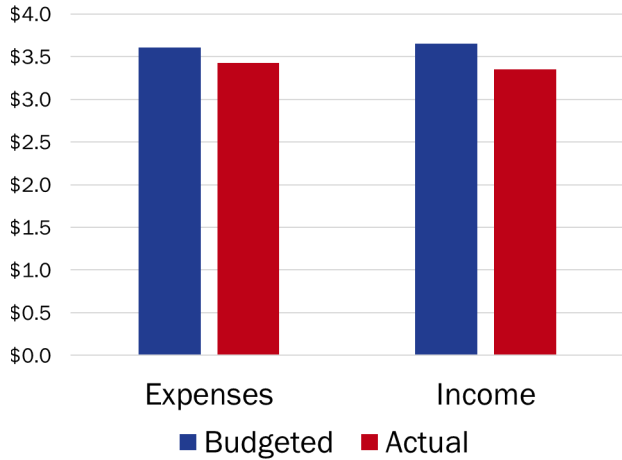


*Denotes virtual events, as part of Covid-19 response

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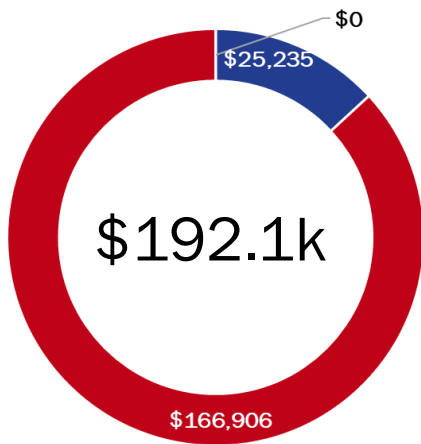
FINANCIAL UPDATE

Budget Snapshot
(in millions)



■ Budgeted ■ Actual

Dollars Raised



■ Individual Giving ■ Foundations
■ Event Revenue

Note: "Dollars Raised" does not include unfulfilled pledges.

OUTCOMES REPORT



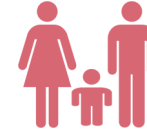
40

HOMES SAVED



96

FRESH STARTS
THROUGH
BANKRUPTCY



78

PROTECTION
ORDERS OBTAINED



16

EDUCATION
RESOLUTIONS



21

CRIMINAL RECORD
RESOLUTIONS

These outcomes reflect only a portion of Legal Aid's work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it's difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended services cases.

CLIENT SPOTLIGHT

name:
Mark Coffman

case type:
Covid-19
unemployment

county:
Summit

outcome:
successful



Legal Aid helped Mark, a self-employed contractor, get unemployment benefits after he was denied due to a technological glitch in the system. By fixing the glitch, thousands of other Ohioans had their benefits released, too.