

# QUARTER 3 DASHBOARD - YTD

## SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES



14,072

REQUESTS FOR ASSISTANCE



3,181

TOTAL CASES CLOSED



77%

POSITIVE CASE OUTCOMES



\$7.18 mil

ECONOMIC BENEFIT TO CLIENTS



575

VETERAN



1,019

SENIOR



1,491

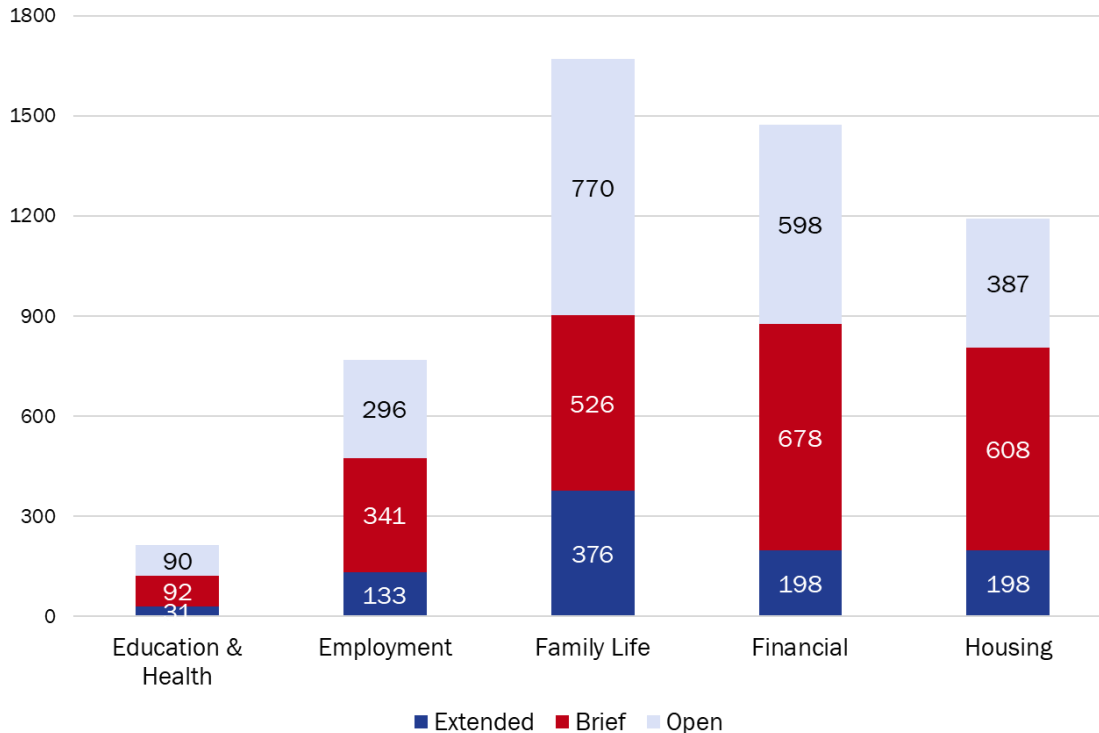
DV VICTIM



1,673

DISABLED

Case Totals



\*Other refers to cases from probate, drivers license, immigration, and other case categories

## PRO BONO WORK

217

volunteers  
WORKED ON  
CASES



827

NEW CASES  
PLACED



1,348

TOTAL CASES  
HANDLED



3,144

TOTAL PEOPLE  
HELPED

## OUTREACH



250  
COMMUNITY  
EVENTS

189  
NEW PAGE  
LIKES



112  
MEDIA  
APPEARANCES

87  
NEW PAGE  
FOLLOWERS



38  
PRESS  
RELEASES

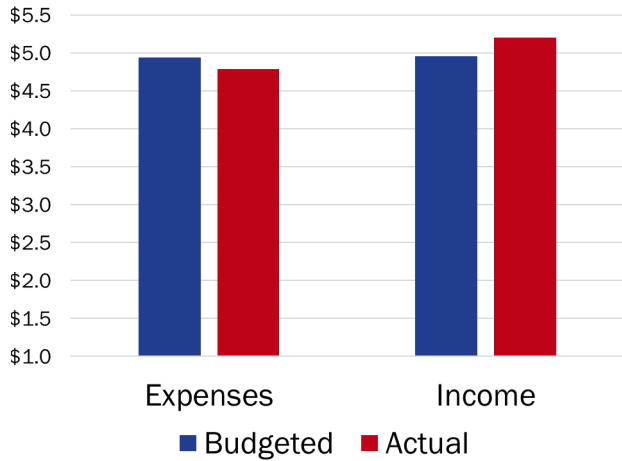
31%  
E-NEWSLETTER  
READ RATE



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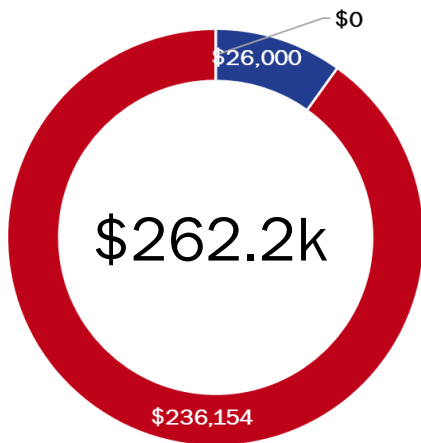
## FINANCIAL UPDATE

Budget Snapshot  
(in millions)



■ Budgeted ■ Actual

Dollars Raised



■ Individual Giving ■ Foundations  
■ Event Revenue

Note: "Dollars Raised" does not include unfulfilled pledges.

## OUTCOMES REPORT



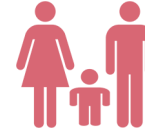
102

HOMES SAVED



112

FRESH STARTS  
THROUGH  
BANKRUPTCY



129

PROTECTION  
ORDERS OBTAINED



17

EDUCATION  
RESOLUTIONS



75

CRIMINAL RECORD  
RESOLUTIONS

These outcomes reflect only a portion of Legal Aid's work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it's difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended services cases.

## CLIENT SPOTLIGHT

name:  
Beth Tenda

case type:  
special education  
needs for child

county:  
Summit

outcome:  
successful



"I really felt that I was in the process of having a nervous breakdown. Had I not had Legal Aid, the school would have won, because I was so tired of fighting. I really knew that I couldn't do this one on my own."