QUARTER 2 DASHBOARD - YTD

SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES

- 9,490 REQUESTS FOR ASSISTANCE
- 2,089 TOTAL CASES CLOSED
- 225 VETERAN
- 471 SENIOR
- 585 DV VICTIM
- 682 DISABLED

- 86% POSITIVE CASE OUTCOMES
- 86% POSITIVE CASE OUTCOMES
- 682 DISABLED

- 9,490 REQUESTS FOR ASSISTANCE
- 2,089 TOTAL CASES CLOSED
- 225 VETERAN
- 471 SENIOR
- 585 DV VICTIM
- 682 DISABLED

- 86% POSITIVE CASE OUTCOMES
- 86% POSITIVE CASE OUTCOMES
- 682 DISABLED

- $5.13 mil ECONOMIC BENEFIT TO CLIENTS
- $5.13 mil ECONOMIC BENEFIT TO CLIENTS
- 682 DISABLED

- 203 PRO BONO WORK
  - volunteers WORKED ON CASES
  - 544 NEW CASES PLACED
  - 1,075 TOTAL CASES HANDLED
  - 2,510 TOTAL PEOPLE HELPED

OUTREACH

- 184 COMMUNITY EVENTS
- 147 NEW PAGE LIKES
- 26 MEDIA APPEARANCES
- 59 NEW PAGE FOLLOWERS
- 14 PRESS RELEASES
- 33% E-NEWSLETTER READ RATE
Quarter 2 Dashboard - YTD

Financial Update

Budget Snapshot

(in millions)

<table>
<thead>
<tr>
<th>Expenses</th>
<th>Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budgeted</td>
<td>Actual</td>
</tr>
</tbody>
</table>

Dollars Raised

$211.5k

Outcomes Report

- **64** Homes Saved
- **72** Fresh Starts Through Bankruptcy
- **84** Protection Orders Obtained
- **13** Education Resolutions
- **43** Criminal Record Resolutions

These outcomes reflect only a portion of Legal Aid’s work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it’s difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended services cases.

Client Spotlight

- **Name:** Joe Simeon
- **Case Type:** Custody/Visitation
- **County:** Trumbull
- **Outcome:** Successful

“...I came that close to winning every time. But I wasn’t able to. [Legal Aid] was able to help me get done in six months what I couldn’t do in six years. There’s nothing but a bright future ahead for my daughter.”