QUARTER 1 DASHBOARD - YTD

Service Delivery Case Acceptance & Outcomes

- 5,264 Requests for Assistance
- 1,047 Total Cases Closed
- 82% Positive Case Outcomes
- $3.29 mil Economic Benefit to Clients

- 121 Veteran
- 215 Senior
- 214 DV Victim
- 333 Disabled

Pro Bono Work

- 190 Volunteers
- 232 New Cases Placed

Total Cases Handled: 1,672
Total People Helped: 232

Outreach

- 84 Community Events
- 96 New Page Likes
- 12 Media Appearances
- 22 New Page Followers
- 8 Press Releases
- 33% E-Newsletter Read Rate
These outcomes reflect only a portion of Legal Aid’s work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it’s difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended services cases.

“I wanted to make sure my kids were taken care of. It’s like a weight lifted off my shoulders. It was just easy. You don’t know how much that took pressure off of me. My mind is at ease.”