QUARTER 4 DASHBOARD - YTD

SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES

- 16,644 Requests for Assistance
- 4,462 Total Cases Closed
- 80% Positive Case Outcomes
- $13.5 mil Economic Benefit to Clients

- 519 Veteran
- 812 Senior
- 1,215 DV Victim
- 1,333 Disabled

PRO BONO WORK

- 211 Volunteers
- 953 New Cases Placed

- 1,306 Total Cases Handled
- 3,114 Total People Helped

OUTREACH

- 416 Community Events
- 294 New Page Likes
- 80 Media Appearances
- 107 New Page Followers
- 54 Press Releases
- 23% E-Newsletter Read Rate

*Other refers to cases from probate, drivers license, immigration, and other case categories
**QUARTER 4 DASHBOARD - YTD**

### Financial Update

**Budget Snapshot**

- **Expenses**
  - Budgeted
  - Actual

- **Income**
  - Budgeted
  - Actual

**Dollars Raised**

- **$201.3k**
  - Individual Giving
  - Foundations
  - Event Revenue

**Outcomes Report**

- **149** Homes Saved
- **165** Fresh Starts Through Bankruptcy
- **275** Protection Orders Obtained
- **17** Education Resolutions
- **47** Criminal Record Resolutions

These outcomes reflect only a portion of Legal Aid’s work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

**Note:** Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it’s difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended services cases.

### Client Spotlight

- **Name:** Jim Welsh
- **Case Type:** Bankruptcy & Foreclosure
- **County:** Mahoning
- **Outcome:** Successful

“Having stability in your life is priceless. It’s like a great weight has been lifted off our shoulders.”

**Note:** “Dollars Raised” does not include unfulfilled pledges.