QUARTER 2 DASHBOARD - YTD

**SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES**

- **8,570** Requests for assistance
- **2,052** Total cases closed
- **81%** Positive case outcomes
- **$5.69 mil** Economic benefit to clients

**Pro Bono Work**

- **176** Volunteers worked on cases
- **510** New cases placed

**Outreach**

- **239** Community events
- **88** New page likes
- **87** New page followers
- **29** Press releases
- **33%** E-newsletter read rate

*Other* refers to cases from probate, drivers license, immigration, and other case categories
**QUARTER 2 DASHBOARD - YTD**

### FINANCIAL UPDATE

- **Budget Snapshot**
  - Income: $3.0 million
  - Expenses: $2.5 million

### OUTCOMES REPORT

- **12** Foreclosures Prevented
- **67** Debt Discharged (Bankruptcy)
- **144** Protection Orders
- **9** Immigration Resolutions
- **3** Improved Safety/Health
- **29** Tax Resolutions
- **60** Custody Resolutions
- **40** Evictions Prevented
- **168** Divorces
- **48** Public Benefits Resolutions
- **21** Criminal Record Resolutions
- **40** Estates Planned

### CLIENT SPOTLIGHT

Name: Asadullah Amiri
- **Case Type:** Health, Housing
- **Outcome:** Successful
- **County:** Summit

"My son was very sick. I couldn't go to my job. I didn't have enough money to pay rent. I am thankful that our lawyers solved the problem."

**Note:** "Dollars Raised" does not include unfulfilled pledges.

**Amount Raised:** $8,840

**Graph:**
- **Dollars Raised**
  - Individual Giving
  - Event Income