

Legal Aid HelpLine

As Community Legal Aid's central telephone and web-based intake system, HelpLine serves as the entry point for residents applying for help from CLA. HelpLine staff provide equitable support to applicants, offer applicant transitions from collaborative partner referrals, and also provide additional legal information and referrals for people who are not eligible for CLA's services.

[BEFORE YOU CALL: Click here for most recent updates to Legal Aid's response to COVID-19, including the types of cases we're currently helping with](#)

Call us at (800) 998-9454

HelpLine Hours

- Monday 9:00 a.m. to 12:00 p.m.
- Tuesday 1:00 p.m. to 4:00 p.m.
- Wednesday 9:00 a.m. to 12:00 p.m.
- Thursday 1:00 p.m. to 4:00 p.m.

What to Expect

- Callers will first be screened for financial eligibility.
- Eligible callers may be scheduled to speak with an attorney or referred for other types of assistance.
- Clients may be asked to fill out a written application.
- Clients may be referred to a self-help (pro se) clinic.
- Clients may be represented by a staff attorney or referred to a volunteer attorney in the community.

- Assistance is available for callers with disabilities.

Last updated on January 13, 2023.

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NEWS

News & publications

The news about recent activities for needed peoples.

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31 Jan 2023



Taxes and the Immigrant Community

By Koula Glaros-King and Melinda Smith Yeargin, staff attorneys ...

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25 Jan 2023



Lesson that came from the fleeting American CTC expansion will stay with us as we continue to consider the best ways to help our poorest children and families.



Lifting children out of poverty

The Brief Expansion of the Child Tax Credit by Dana Goldstein, staff...

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Taxpayers are responsible for what is on their return, even if it's completed by someone else. Be smart, be safe. Use a trusted tax professional. Find free, reliable tax help at a VITA site near you. → <https://t.co/4MED7PDCCG> <https://t.co/a8INQppufv>

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Feb 3, 23



February is dedicated as Black History Month, honoring the triumphs and struggles of the Black community throughout U.S. history. This month we want to spotlight and celebrate the achievements that Black Americans have accomplished in this country. <https://t.co/Svdqx6CgDU>

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Feb 2, 23



Along with new opportunities and a better chance for safety and freedom, our newest immigrants and refugees face many challenges, including the potential for tax problems. Find out what puts them at risk in this week's Big Idea - <https://t.co/urmTfV9gfQ> <https://t.co/7L1loq0riY>

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Feb 1, 23



We would like to thank The Rotary Club of Akron for giving us the opportunity to share information about our services at their meeting yesterday! Steven shared what we do best. <https://t.co/bYfZDcL8I7>

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Feb 1, 23

